



## ORA

Office of Ratepayer Advocates  
California Public Utilities Commission

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February 14, 2018

The Honorable Kevin De León  
President Pro Tempore  
California State Senate  
State Capitol, Room 205  
Sacramento, CA 95814

**Re: SB 460 (De León) – Support**

Dear Senator De León:

The Office of Ratepayer Advocates (ORA) is the independent consumer advocate within the California Public Utilities Commission (CPUC). ORA's mission is to advocate for the lowest possible rates for customers of California's regulated utilities consistent with safe, reliable service levels and the state's environmental goals.

ORA supports SB 460 (De León) which would codify key consumer protection provisions of the "net neutrality rules" that the Federal Communications Commission repealed in December 2017. Net neutrality, also referred to as "open Internet," are principles designed to ensure that Internet service providers (ISPs) do not prevent Internet customers from having fair, competitive, equitable, and reliable access to all content available on the Internet.

ORA is pleased to support SB 460. Nondiscrimination policies ultimately result in consumers having a broader range of access to affordable services and content. This bill also would better protect consumers from deceptive or misleading ISP marketing practices.

ORA looks forward to working with you to implement this consumer-focused legislation in the most cost-effective manner. If you have any questions or would like to discuss this matter further, please don't hesitate to contact me at (415) 703-2381 or at [elizabeth.echols@cpuc.ca.gov](mailto:elizabeth.echols@cpuc.ca.gov).

Sincerely,

Elizabeth Echols, Director  
Office of Ratepayer Advocates