



# Become a Consumer Advocate

## ENERGY – WATER - COMMUNICATIONS

### WHO WE ARE

ORA is the independent consumer advocate within the California Public Utilities Commission (CPUC), advocating for customers of investor owned utilities. ORA performs research and analysis to develop positions before the CPUC to shape policies that impact California and beyond. ORA is composed of a community of 159 professionals such as engineers, economists, auditors, and policy and financial analysts.

### BEING A CONSUMER ADVOCATE

ORA reviews billions of dollars in utility requests and provides policy, economic, and technical analysis on ratemaking, policies, and programs before the CPUC and other policy forums. ORA's efforts result in important policy precedents and save customers billions of dollars each year.

### ORA'S WORK

- Climate Change, Renewable Energy, Cap & Trade, Energy Efficiency, Demand Response, Electric Vehicles, Energy Storage.
- Energy Procurement, Transmission, Cost of Service & Rate Design.
- Consumer Protection including Environmental Protections.
- Safety issues including Natural Gas pipeline infrastructure.
- Safe and affordable Water, seeking the best water supply solutions and innovative alternatives such as Conservation and Water Recycling.
- Communications Industry, including Broadband, Service Quality, industry Competition, and access to services for low-income customers for a variety of technologies.

### THE BENEFITS OF WORKING FOR ORA

- Opportunity to conduct meaningful work in an intellectually engaging, team environment.
  - Work on cutting-edge, innovative, environmental policy issues.
  - Ability to take initiative to shape and influence policy for the public benefit.
    - Become a policy expert and influence industry and policy-makers.
  - Learn on-the-job about a broad range of policy issues with ongoing training.
- Opportunity for growth as an analyst as well as advancement to managerial positions, administrative law judge, and commissioner policy advisor.
  - Excellent benefits program.

**Analysts - Financial Examiners - Engineers - Auditors - Internships**

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