



DRA

*Division of Ratepayer Advocates
California Public Utilities Commission*

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JOSEPH P. COMO
Acting Director

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April 23, 2013

Honorable Richard Bloom
California State Assembly
State Capitol, Room 3132
Sacramento, CA 95814

RE: AB 911 (Bloom) - Support

Dear Assemblymember Bloom:

Division of Ratepayer Advocates (DRA) is the independent consumer advocate within the California Public Utilities Commission (CPUC). DRA's statutory mandate is to obtain the lowest possible rates for utility services consistent with safe and reliable service levels. DRA also advocates for customer and environmental protections in connection with utility service.

DRA supports your AB 911, as amended on March 21, 2013, which would require Multiline Telephone System providers to ensure their systems can provide Public Safety Answering Points with a more precise location from which a 911 call originates, as specified.

In the event of an emergency it is critical that responders can geographically locate a caller that may be unable to provide their location. AB 911 would improve public safety efforts by establishing important requirements for enhanced 911 services.

DRA supports this bill's efforts to enhance the safety and reliability of the States telecommunications services and looks forward to working with you to ensure this is done in a prudent manner consistent with public benefit.

If you have any questions or would like to discuss this matter further, please call DRA's Legislative Advisor Rebecca Tsai-Wei Lee, at (916) 327-1407 or me at (415) 703-2381.

Respectfully,

Joseph P. Como, Acting Director
Division of Ratepayer Advocates

By
Rebecca Lee
Legislative Advisor